



# COMMUNITY EMERGENCY PLAN

	Adopted	Reviewed	Review Due
Date:	04/05/2020		04/05/2021

## **TABLE OF CONTENTS**

- 1. APPLEBY EMERGENCY RESPONSE GROUP**
- 2. PURPOSE**
- 3. ACTIVATION OF THE PLAN**
- 4. COMMUNITY RISK REGISTER**
- 5. IMPACTS AND ACTIONS**
- 6. PLACE OF SAFETY**
- 7. COMMUNICATION AND CONTACTS**
- 8. HOUSEHOLD EMERGENCY PLAN**
- 9. PLAN REVIEW AND UPDATE**

**APPENDIX A – FLOODING (RESTRICTED)**

**APPENDIX B – PANDEMIC – COVID-19 (RESTRICTED)**

**APPENDIX C – CONTACTS (RESTRICTED)**

**APPENDIX D – VOLUNTEERS (RESTRICTED)**

**APPENDIX E – RESOURCES (RESTRICTED)**

## 1. APPLEBY EMERGENCY RESPONSE GROUP

Appleby Emergency Response Group was formed in the aftermath of the flooding events of 2015 and 2016. The Group was first constituted in February 2017 and is now a registered Charity. Charity Registration number 1186650.

Role	Mobile	Email
*Group Co-ordinator	07467 589238	applebyerg@hotmail.com

\*indicates the person who will coordinate the emergency response, and be the point of contact for the community, local authorities and emergency services.

This Community Emergency Response Plan is a public document and will be available to view on our website [www.applebyerg.co.uk](http://www.applebyerg.co.uk)

The Appendices of this Community Emergency Plan are restricted, and will be held by members of Appleby Emergency Response Group. An electronic copy of the full Plan including Appendices will also be made accessible to local authorities and emergency services via Resilience Direct.

## 2. PURPOSE

### Definition of an emergency:

An emergency / major incident is any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, or damage to property or to the environment on such a scale that the effect cannot be dealt with as part of the emergency services, local authorities' and other organisations' normal day-to-day activities.

### Aim of this Community Emergency Plan:

To increase resilience within the local community before, during and after emergencies, and to link into the county and district councils', and emergency services' emergency response structures, where appropriate. This Plan documents how Appleby Emergency Response Group would respond in an emergency situation e.g. while awaiting the assistance of statutory authorities / emergency services, or in support of them.

It is not the role of the community to take on the responsibilities of these agencies e.g. to save life, to take any risks to themselves or to cope for long hours without agencies' help and support.

The plan may also be used when there is no emergency, but when the group feels it would be beneficial to do so. E.g. when snow or icy conditions cause problems for some residents trying to get out to shop for food and collect prescriptions.

### Objectives:

- Identify possible emergencies, impacts on the community, and relevant actions
- Identify communications and resources in the community available to assist in an emergency
- Consider vulnerable people / groups in the community who may need additional support
- Provide contact details for Appleby Emergency Response Group, key community resources, the emergency services, and local authorities
- Risk assess Appleby Emergency Response Group's proposed emergency response

### 3. ACTIVATION OF THE PLAN

This plan will be activated by Appleby Emergency Response Group. The Group will meet in person or communicate remotely to assess the situation, contact emergency services and consult with the local authorities as necessary. The Group will then put all or part of the plan into effect as appropriate.

**The plan may be activated when:**

- An emergency has occurred
- Warnings are received prior to an anticipated emergency
- Emergency services request support or are not able to attend immediately
- No emergency / warning has occurred but it is felt a community response would be of benefit, particularly for more vulnerable residents e.g. prolonged cold snap and icy conditions

Volunteers may be put on stand-by prior to full activation of the plan, depending on the situation.

### 4. COMMUNITY RISK REGISTER

Appleby Emergency Response Group has produced a Community Risk Register for Appleby, which lists possible risks, the probability of them occurring and their potential impact.

The Community Risk Register provides information on the biggest emergencies that could happen in Appleby, together with an assessment of how likely they are to happen and the impacts if they do. This includes the impacts on people, their houses, the environment and local businesses.

It is designed to inform people about the risks that could occur, so they can think about what they can do to be better prepared in their homes and businesses.

Considering all the risks together also helps Appleby Emergency Response Group prioritise our work in planning for emergencies and exercising our plans.

Likelihood	Impact	Rating	Descriptor
-	-	<b>VERY HIGH</b>	Combinations of risks being realised at the same time
5	4	<b>VERY HIGH</b>	Fluvial Flooding
4	5	<b>VERY HIGH</b>	Pandemic
4	4	<b>VERY HIGH</b>	Short Term Bridge Closure (> 24 hrs < 2 weeks)

Likelihood	Impact	Rating	Descriptor
4	3	<b>HIGH</b>	Surface Water Flooding
1	5	<b>HIGH</b>	Bridge Collapse

Likelihood	Impact	Rating	Descriptor
4	2	<b>MEDIUM</b>	Storms and Gales
4	2	<b>MEDIUM</b>	Cold and Snow
3	4	<b>MEDIUM</b>	Water Supply
3	4	<b>MEDIUM</b>	Electricity Supply
3	4	<b>MEDIUM</b>	Telecommunications
3	2	<b>MEDIUM</b>	Fuel Shortage
3	2	<b>MEDIUM</b>	Fire / Explosion
2	2	<b>MEDIUM</b>	Heatwave
2	2	<b>MEDIUM</b>	Drought
2	2	<b>MEDIUM</b>	Gas Supply
2	2	<b>MEDIUM</b>	Long Term Road Closure
2	2	<b>MEDIUM</b>	Landslide
2	2	<b>MEDIUM</b>	Localised Toxic Release
1	4	<b>MEDIUM</b>	Civil Nuclear

Likelihood	Impact	Rating	Descriptor
2	1	<b>LOW</b>	Building Collapse
2	1	<b>LOW</b>	Transport Accident
2	1	<b>LOW</b>	Railway Accident

Relative Impact	Catastrophic 5	<b>HIGH</b>	<b>VERY HIGH</b>	<b>VERY HIGH</b>	<b>VERY HIGH</b>	<b>VERY HIGH</b>
	Significant 4	<b>MEDIUM</b>	<b>HIGH</b>	<b>VERY HIGH</b>	<b>VERY HIGH</b>	<b>VERY HIGH</b>
	Moderate 3	<b>MEDIUM</b>	<b>MEDIUM</b>	<b>HIGH</b>	<b>HIGH</b>	<b>HIGH</b>
	Minor 2	<b>LOW</b>	<b>MEDIUM</b>	<b>MEDIUM</b>	<b>MEDIUM</b>	<b>MEDIUM</b>
	Limited 1	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>
		Low 1	Medium Low 2	Medium 3	Medium High 4	High 5
		Relative Likelihood				

## 5. IMPACTS AND ACTIONS

Using the Community Risk Register the table below details the types of emergency, their potential impact on the community and the Group actions.

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
<b>Fluvial Flooding</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to property</li> <li>• Damage to infrastructure</li> <li>• Disruption to utilities</li> <li>• Travel disruption</li> <li>• Pollution of water courses</li> <li>• Economic impact on businesses</li> <li>• Long term mental health impacts</li> </ul>	<ul style="list-style-type: none"> <li>• Promote subscribing to Met Office <u>severe weather warnings</u></li> <li>• Promote subscribing to <u>flood warnings</u></li> <li>• Provide Environment Agency contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>• Monitor <u>river levels</u></li> <li>• Contact Environment Agency</li> <li>• Put volunteers on standby</li> <li>• Flood Wardens warn properties at risk</li> <li>• Assist with property level flood defences and sandbagging</li> </ul>	<ul style="list-style-type: none"> <li>• Share weather warnings via <u>@applebyvolunteer</u></li> <li>• Share flood warnings via <u>@applebyvolunteer</u></li> <li>• Consider establishing a command centre</li> <li>• Activate flood sirens</li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <u>@applebyvolunteer</u></li> <li>• Assist with clean up</li> <li>• Remove sandbags</li> <li>• Work with Environment Agency to improve resilience</li> </ul>
<b>FOR OPERATIONAL INFORMATION ON HOW WE PREPARE, RESPOND AND RECOVER GO TO APPENDIX A – FLOODING (RESTRICTED)</b>				
<b>Pandemic – COVID-19</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Disruption to supplies</li> <li>• Self – isolating unable to access food and medical supplies</li> <li>• Social distancing measures means some businesses unable to operate</li> <li>• Closure of schools</li> <li>• Economic impact on individuals</li> </ul>	<ul style="list-style-type: none"> <li>• Attend Cumbria Local Resilience Forum – Communities Group meeting</li> <li>• Hold Extraordinary meeting of the Management Committee</li> <li>• Order waistcoats and gloves</li> <li>• Order Street Warden Cards</li> <li>• Call for volunteers and register</li> <li>• DBS Checks for volunteers</li> <li>• Assign roles – media, prescriptions, Ward Managers</li> <li>• Determine Street Wardens and areas</li> </ul>	<ul style="list-style-type: none"> <li>• Street Wardens deliver cards</li> <li>• Deliver shopping rota</li> <li>• Collect and deliver prescriptions</li> <li>• Support businesses as appropriate</li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <u>@applebyvolunteer</u></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
	<ul style="list-style-type: none"> <li>• Short term mental health impacts</li> <li>• Economic impact of lockdown on businesses</li> <li>• Long term mental health impacts</li> </ul>	<ul style="list-style-type: none"> <li>• Determine shopping process not involving cash</li> <li>• Determine auditable prescription process</li> <li>• Apply for funding</li> <li>• Appoint Group Administrator</li> <li>• Liaise with foodbank</li> <li>• Attend weekly Cumbria Local Resilience Forum Community meetings – County &amp; Eden</li> </ul>		
<b>FOR OPERATIONAL INFORMATION ON HOW WE PREPARE, RESPOND AND RECOVER GO TO APPENDIX B – PANDEMIC – COVID-19 (RESTRICTED)</b>				
<b>Short Term Bridge Closure (&gt; 24 hrs &lt; 2 weeks)</b>	<ul style="list-style-type: none"> <li>• Travel Disruption</li> <li>• Not able to access services</li> <li>• Economic impact on businesses</li> <li>• Damage to infrastructure</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <u>Cumbria Police Latest Traffic Information</u></li> <li>• Work with Cumbria County Council to develop sustainable diversion routes</li> <li>• Work with Cumbria County Council to ensure structural inspections are undertaken</li> </ul>	<ul style="list-style-type: none"> <li>• Advise <u>@Cumbriaroadwatch</u></li> <li>• Contact Cumbria County Council’s Cabinet Member for Highways and Transportation and Ward County Councillor</li> <li>• Consider asking Cumbria County Council to provide bus service</li> <li>• Consider setting up arrangements for the delivery of shopping and prescriptions</li> <li>• Share information via <u>@applebyvolunteer</u></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <u>@applebyvolunteer</u></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
<b>Surface Water Flooding</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to property</li> <li>• Damage to infrastructure</li> <li>• Disruption to utilities</li> <li>• Travel disruption</li> <li>• Pollution of water courses</li> </ul>	<ul style="list-style-type: none"> <li>• Promote subscribing to Met Office <u><a href="#">severe weather warnings</a></u></li> <li>• Promote subscribing to <u><a href="#">flood warnings</a></u></li> <li>• Provide Environment Agency and Cumbria County Council contact information on <u><a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></u></li> <li>• Promote <u><a href="#">Cumbria County Council Highway Fault Reporting</a></u></li> <li>• Work with Cumbria County Council to ensure gullies are maintained</li> </ul>	<ul style="list-style-type: none"> <li>• Share weather warnings via <u><a href="#">@applebyvolunteer</a></u></li> <li>• Put volunteers on standby</li> <li>• Provide sandbags if appropriate</li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <u><a href="#">@applebyvolunteer</a></u></li> <li>• Assist with the clean up</li> </ul>
<b>Bridge Collapse</b>	<ul style="list-style-type: none"> <li>• Damage to infrastructure</li> <li>• Travel Disruption</li> <li>• Not able to access services</li> <li>• Economic impact on businesses</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <u><a href="#">Cumbria Police Latest Traffic Information</a></u></li> <li>• Work with Cumbria County Council to develop sustainable diversion routes</li> <li>• Work with Cumbria County Council to ensure structural inspections are undertaken</li> <li>• Work with Cumbria County Council to develop an alternative access plan</li> <li>• Work with Eden District Council to develop a business support plan</li> </ul>	<ul style="list-style-type: none"> <li>• Advise <u><a href="#">@Cumbriaroadwatch</a></u></li> <li>• Contact Cumbria County Council's Cabinet Member for Highways and Transportation and Ward County Councillor</li> <li>• Ask Cumbria County Council to provide bus service</li> <li>• Consider setting up arrangements for the delivery of shopping and prescriptions</li> <li>• Share information via <u><a href="#">@applebyvolunteer</a></u></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <u><a href="#">@applebyvolunteer</a></u></li> </ul>



Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
<b>Storms and Gales</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to property</li> <li>• Damage to infrastructure</li> <li>• Disruption to telecommunications networks</li> <li>• Disruption to utilities</li> <li>• Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>• Promote subscribing to Met Office <a href="#">severe weather warnings</a></li> <li>• Promote Cumbria County Council's Winter Ready campaign</li> <li>• Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> <li>• Promote ways to contact Electricity North West (105, <a href="https://www.enwl.co.uk/">https://www.enwl.co.uk/</a>, <a href="#">@ElectricityNorthWest</a>)</li> <li>• Promote ways to contact BT to report a fault (0800 023 2023 option 1)</li> <li>• Provide Cumbria County Council, Highways England, Electricity North West and BT contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>• Share weather warnings via <a href="#">@applebyvolunteer</a></li> <li>• Advise Electricity North West of power cut via 105</li> <li>• Check for information on their <a href="#">Live Power Cut List</a></li> <li>• Advise BT via 0800 023 2023 option 1</li> <li>• Advise <a href="#">@Cumbriaroadwatch</a></li> <li>• Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Cold and Snow</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to infrastructure</li> <li>• Disruption to utilities</li> <li>• Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>• Promote subscribing to Met Office <a href="#">severe weather warnings</a></li> <li>• Promote Cumbria County Council's Winter Ready campaign</li> <li>• Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> <li>• Promote ways to contact United Utilities (0345 672 3723, <a href="https://www.unitedutilities.com/">https://www.unitedutilities.com/</a> <a href="#">@OfficialUnitedUtilities</a>)</li> <li>• Provide Cumbria County Council, Highways England and United Utilities contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>• Share weather warnings via <a href="#">@applebyvolunteer</a></li> <li>• Advise <a href="#">@Cumbriaroadwatch</a></li> <li>• Advise United Utilities of interruption to supply on 0345 672 3723</li> <li>• Check for information on the <a href="#">Current Incidents</a> page</li> <li>• Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
		<ul style="list-style-type: none"> <li>Work with Cumbria County Council to develop a Winter Response Plan</li> </ul>		
<b>Water Supply</b>	<ul style="list-style-type: none"> <li>No access to drinking water</li> <li>Not able to flush toilet</li> <li>Not able to shower, bath or wash clothes</li> <li>Some businesses unable to operate</li> </ul>	<ul style="list-style-type: none"> <li>Promote ways to contact United Utilities (0345 672 3723, <a href="https://www.unitedutilities.com/">https://www.unitedutilities.com/</a> @OfficialUnitedUtilities)</li> <li>Provide United Utilities contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>Promote the Priority Service Register</li> </ul>	<ul style="list-style-type: none"> <li>Advise United Utilities of interruption to supply on 0345 672 3723</li> <li>Check for information on the <u>Current Incidents</u> page</li> <li>Share information via <a href="#">@applebyvolunteer</a></li> <li>For interruption to supply estimated to last longer than 8 hrs contact Cumbria County Council Duty Officer</li> <li>Consider offering assistance with the distribution of bottled water</li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Electricity Supply</b>	<ul style="list-style-type: none"> <li>Not able to light and heat properties</li> <li>Not able to cook food</li> <li>Limited access to telecommunications network</li> <li>Not able to charge or operate mobile phones and other devices</li> </ul>	<ul style="list-style-type: none"> <li>Promote ways to contact Electricity North West (105, <a href="https://www.enwl.co.uk/">https://www.enwl.co.uk/</a>, @ElectricityNorthWest)</li> <li>Provide Electricity North West contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>Promote the Priority Service Register</li> </ul>	<ul style="list-style-type: none"> <li>Advise Electricity North West of power cut via 105</li> <li>Check for information on their <u>Live Power Cut List</u></li> <li>Share information via <a href="#">@applebyvolunteer</a></li> <li>For power cuts estimated to last longer than 8 hrs contact Cumbria County Council Duty Officer</li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
	<ul style="list-style-type: none"> <li>Limited ability to keep food cold or frozen</li> <li>Businesses unable to operate</li> <li>Unable to get cash from cash machines or make card purchases</li> </ul>			
<b>Telecommunications</b>	<ul style="list-style-type: none"> <li>Unable to communicate using landline or mobile networks</li> <li>Unable to access the internet</li> <li>Some businesses unable to operate</li> <li>Unable to get cash from cash machines or make card purchases</li> </ul>	<ul style="list-style-type: none"> <li>Promote ways to contact BT to report a fault (0800 023 2023 option 1)</li> <li>Promote mobile network status checks</li> <li>Provide BT contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>Promote the Priority Service Register</li> </ul>	<ul style="list-style-type: none"> <li>Advise BT of fault via 0800 023 2023 option 1</li> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Fuel Shortage</b>	<ul style="list-style-type: none"> <li>Travel disruption</li> <li>Disruption to supplies</li> <li>Some businesses unable to operate</li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Fire / Explosion</b>	<ul style="list-style-type: none"> <li>Danger to life</li> <li>Damage to property</li> <li>Building collapse</li> <li>Disruption to utilities</li> <li>Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>Work with Cumbria Fire and Rescue Service to promote fire safety</li> <li>Share fire safety messages from <a href="#">@Cumbria Fire</a> and <a href="#">Appleby Fire Station</a></li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
<b>Heatwave</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to infrastructure</li> <li>• Disruption to utilities</li> <li>• Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>• Promote subscribing to Met Office <a href="#">severe weather warnings</a></li> </ul>	<ul style="list-style-type: none"> <li>• Share weather warnings via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Drought</b>	<ul style="list-style-type: none"> <li>• Restrictions on water supply</li> <li>• Also see Potential Impacts for Water Supply</li> </ul>	<ul style="list-style-type: none"> <li>• Share United Utilities save water messages on <a href="#">@applebyvolunteer</a></li> <li>• Provide United Utilities contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>• During periods of dry weather &gt; 3 weeks monitor United Utilities <a href="#">reservoir levels</a> weekly</li> </ul>	<ul style="list-style-type: none"> <li>• Share information via <a href="#">@applebyvolunteer</a></li> <li>• Consider offering assistance with the distribution of bottled water</li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Gas Supply</b>	<ul style="list-style-type: none"> <li>• Not able to heat properties</li> <li>• Not able to cook food</li> </ul>	<ul style="list-style-type: none"> <li>• Promote National Gas Emergency Service number 0800 111 999 for reporting emergencies, no gas or low gas pressure</li> <li>• Promote <a href="https://www.northerngasnetworks.co.uk/">https://www.northerngasnetworks.co.uk/</a></li> <li>• Promote <a href="#">@northerngasnetworks</a></li> <li>• Provide Northern Gas Networks and National Grid contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> <li>• Promote the Priority Service Register</li> </ul>	<ul style="list-style-type: none"> <li>• Advise Northern Gas Networks of interruption to supply on 0800 111 999</li> <li>• Check for information on the <a href="#">loss of supply incidents</a> page</li> <li>• Share information via <a href="#">@applebyvolunteer</a></li> <li>• For interruption to supply estimated to last longer than 8 hrs contact Cumbria County Council Duty Officer</li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Long Term Road Closure</b>	<ul style="list-style-type: none"> <li>• Travel Disruption</li> <li>• Not able to access services</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> </ul>	<ul style="list-style-type: none"> <li>• Advise <a href="#">@Cumbriaroadwatch</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
	<ul style="list-style-type: none"> <li>Economic impact on businesses</li> <li>Damage to infrastructure</li> </ul>	<ul style="list-style-type: none"> <li>Work with Cumbria County Council to promote road closures</li> <li>A66 work with Highways England to promote road closures</li> <li>Provide Cumbria County Council and Highways England contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	
<b>Landslide</b>	<ul style="list-style-type: none"> <li>Damage to infrastructure</li> <li>Damage to utilities</li> <li>Travel disruption</li> <li>Economic impact on businesses</li> </ul>	<ul style="list-style-type: none"> <li>Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> <li>Promote <a href="#">National Rail Enquiries</a></li> <li>Work with Cumbria County Council to promote road closures</li> <li>A66 work with Highways England to promote road closures</li> <li>Provide Cumbria County Council, Highways England and Network Rail contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>Advise <a href="#">@Cumbriaroadwatch</a></li> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Localised Toxic Release</b>	<ul style="list-style-type: none"> <li>Danger to life</li> <li>Impacts on existing health conditions</li> <li>Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>Promote official advice on staying indoors</li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Civil Nuclear</b>	<ul style="list-style-type: none"> <li>Danger to life</li> <li>Impacts on existing health conditions</li> <li>Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>Promote official advice on staying indoors</li> </ul>	<ul style="list-style-type: none"> <li>Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

Type of emergency	Potential impacts	Actions - Prepare	Actions - Respond	Action - Recover
<b>Building Collapse</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to infrastructure</li> <li>• Damage to utilities</li> <li>• Travel disruption</li> <li>• Economic impact on businesses</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> <li>• Work with Cumbria County Council to promote road closures</li> <li>• Provide Cumbria County Council contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>• Advise <a href="#">@Cumbriaroadwatch</a></li> <li>• Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Transport Accident</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to infrastructure</li> <li>• Environmental impacts</li> <li>• Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <a href="#">Cumbria Police Latest Traffic Information</a></li> <li>• Work with Cumbria County Council to promote road closures</li> <li>• A66 work with Highways England to promote road closures</li> </ul> <p>Provide Cumbria County Council and Highways England information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></p>	<ul style="list-style-type: none"> <li>• Advise <a href="#">@Cumbriaroadwatch</a></li> <li>• Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>
<b>Railway Accident</b>	<ul style="list-style-type: none"> <li>• Danger to life</li> <li>• Damage to infrastructure</li> <li>• Environmental impacts</li> <li>• Travel disruption</li> </ul>	<ul style="list-style-type: none"> <li>• Promote <a href="#">National Rail Enquiries</a></li> <li>• Provide Network Rail contact information on <a href="https://applebyerg.co.uk/">https://applebyerg.co.uk/</a></li> </ul>	<ul style="list-style-type: none"> <li>• Share information via <a href="#">@applebyvolunteer</a></li> </ul>	<ul style="list-style-type: none"> <li>• Provide update information via <a href="#">@applebyvolunteer</a></li> </ul>

## 6. PLACE OF SAFETY

If required Eden District Council is responsible for setting up Emergency Assistance Centres during and emergency, which are run by Council employees and may be used for a range of purposes, depending on the situation.

The designated Emergency Assistance Centres for Appleby are:

- Appleby Grammar School
- Appleby Public Hall

## 7. COMMUNICATION AND CONTACTS

Organisation	Phone	Website / Facebook
<b>Emergency Services</b>	<b>999</b>	
<b>Police:</b> (non-emergency)	101	<a href="http://www.cumbria.police.uk">www.cumbria.police.uk</a> <a href="https://www.facebook.com/cumbriapolice">@cumbriapolice</a>
<b>Eden District Council:</b>	01768 817817	<a href="http://www.eden.gov.uk">www.eden.gov.uk</a> <a href="https://www.facebook.com/EdenDistrictCouncil">@EdenDistrictCouncil</a>
<b>Cumbria County Council:</b> (concern for vulnerable adults/children)	01228 606060	<a href="http://www.cumbria.gov.uk">www.cumbria.gov.uk</a> <a href="https://www.facebook.com/CumbriaCC">@CumbriaCC</a>
<b>Highways:</b> (roads, pavements, including drain / road flooding)  A66 Highways England	0300 303 2992  0300 123 5000	<a href="https://www.cumbria.gov.uk/roads-transport/highways-pavements/highways/highways.asp">https://www.cumbria.gov.uk/roads-transport/highways-pavements/highways/highways.asp</a> <a href="https://www.facebook.com/CumbriaCC">@CumbriaCC</a> <a href="https://www.gov.uk/government/organisations/highways-england">https://www.gov.uk/government/organisations/highways-england</a>
<b>NHS:</b>	111	<a href="http://www.nhs.uk">www.nhs.uk</a> <a href="https://www.facebook.com/NHSwebsite">@NHSwebsite</a>
<b>Environment Agency / Floodline:</b>	0345 988 1188	<a href="https://flood-warning-information.service.gov.uk/warnings">https://flood-warning-information.service.gov.uk/warnings</a> <a href="https://www.facebook.com/environmentagency">@environmentagency</a>
<b>Met Office:</b> (forecast & weather warnings)		<a href="http://www.metoffice.gov.uk">www.metoffice.gov.uk</a> <a href="https://www.facebook.com/metoffice">@metoffice</a>
<b>Electricity North West:</b> (electricity)	105 (power cut) 0800 195 4141	<a href="http://www.enwl.co.uk">www.enwl.co.uk</a> <a href="https://www.facebook.com/ElectricityNorthWest">@ElectricityNorthWest</a>
<b>National Grid:</b>	0845 835 1111	<a href="http://www.nationalgridgas.com/safety-and-emergencies">www.nationalgridgas.com/safety-and-emergencies</a> <a href="https://www.facebook.com/NationalGridUK">@NationalGridUK</a>

Organisation	Phone	Website / Facebook
(gas / carbon monoxide)	0800 111 999	
<b>United Utilities:</b> (water incl. sewerage flooding)	0345 672 3723	<a href="http://www.unitedutilities.com/emergencies">www.unitedutilities.com/emergencies</a> <a href="https://www.facebook.com/OfficialUnitedUtilities">@OfficialUnitedUtilities</a>
<b>Local Social Media:</b>		
<b>Facebook:</b>	<a href="https://www.facebook.com/applebyvolunteer">@applebyvolunteer</a>	
<b>Website:</b>	<a href="http://www.applebyerg.co.uk">www.applebyerg.co.uk</a>	

## 8. HOUSEHOLD EMERGENCY PLAN

Families and households can better cope with emergencies by preparing in advance and working together as a team. There are three basic steps to being prepared for emergencies:

- Have a Plan
- Have a Grab Bag
- Stay Informed

A copy of a printable Household Emergency Plan will be available on [www.applebyerg.co.uk](http://www.applebyerg.co.uk).

## 9. PLAN REVIEW AND UPDATE

In order to keep details up to date, this plan, together with the Appendices will be reviewed and updated as needed. The plan will be reviewed at least annually by Appleby Emergency Response Group and the date recorded on the front page.

During an emergency, Appleby Emergency Response Group, will keep a record of actions taken. Following an emergency, we will hold a debrief so that actions can be evaluated and the plan altered accordingly.

Following review an unrestricted copy of the Plan will be made available on <https://applebyerg.co.uk/emergency-plan/> and an updated restricted electronic copy of the Plan together with Appendices will be made available to local authorities and emergency services via Resilience Direct.